

LIMITED WARRANTY COMMERCIAL HEAT PUMP SYSTEM CONTROL PANEL



1 YEAR LIMITED WARRANTY

EFFECTIVE:

For **ONE (1) Year**, Lochinvar® LLC warrants the commercial heat pump system control panel against failure due to defects in materials or workmanship. All Parts are warranted for **ONE (1) year** from the date of manufacture. This limited warranty is in effect when the control panel is installed within the United States or Canada, provided it remains at its original place of installation.

Warranty coverage begins on the date of installation OR 60 days after the date of manufacture if installation cannot be verified. *Note: The date of manufacture can be determined using the Serial Number, located on the silver rating label.* The system control panel must bear the original rating label which has not been altered, defaced, or removed, except as required by Lochinvar.

WHAT IS COVERED:

In the event of a defect in materials or workmanship appearing during the limited warranty period, Lochinvar will repair, or at our discretion, replace any defective part covered under this limited warranty. Any replacement part will be warranted only for the unexpired portion of the original limited warranty period.

If an identical model is no longer available due to a change in law, regulation, or standard, Lochinvar will replace the product with one having at least the same capacity and input. In these instances, you will have the option of paying the difference between what was paid for the original model and the new model with the additional features; or receiving a refund of the portion of the purchase price allocable, on a pro-rata basis, to the unexpired portion of the limited warranty period.

OWNER'S RESPONSIBILITIES:

Owners are responsible for:

- **All labor, shipping, delivery, installation, and handling costs associated with the repair and/or replacement, including removal cost of the system control panel**
- All cost necessary or incidental for any materials and/or permits required for installation of the replacement part
- Selecting a qualified service provider. Visit www.Lochinvar.com for a list of service providers in your area
- Following all instructions provided with the product
- Retaining all bills of sale or receipts for proof of installation
- Providing copies of all service and maintenance records
- Contacting your installer or dealer as soon as any problem or defect is noticed

WHAT IS NOT COVERED, PROBLEMS CAUSED BY:

- Improper connections, voltage, wiring, or fusing
- Improper installation, sizing, delivery, or maintenance
- Failure to follow printed instructions enclosed with the product
- Abuse, misuse, accident, fire, flood, Acts of God
- Failure to conduct authorized factory start up as required
- Failure to properly perform maintenance, as outlined in the instruction manuals provided by the manufacturer
- Alterations that change the intended or certified use of the product
- Failure to follow applicable local code authority having jurisdiction
- Service trips to explain proper installation, use, or maintenance of the product/control panel or to describe compliance requirements under applicable codes and regulations
- Replacement parts after expiration of this warranty
- Premium associated with after hours or overtime labor
- Any accident to the system control, any misuse, abuse or alteration of it, any operation of it in a modified form, will void this warranty

LIMITATIONS:

NOTWITHSTANDING ANYTHING ELSE TO THE CONTRARY, THIS IS YOUR SOLE AND EXCLUSIVE WARRANTY. ALL OTHER WARRANTIES, INCLUDING A WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED. SELLER SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL, PUNITIVE OR OTHER INDIRECT DAMAGES. TOTAL LIABILITY ARISING AT ANY TIME SHALL NOT EXCEED THE PURCHASE PRICE PAID WHETHER BASED ON CONTRACT, TORT, STRICT LIABILITY OR ANY OTHER LEGAL THEORY.

CLAIM PROCEDURE:

Any claim under this warranty should be initiated with the dealer who sold the heater, or with any other dealer handling the warrantor's products. If this is not practicable, the owner should contact:

Lochinvar, LLC
300 Maddox Simpson Parkway
Lebanon, TN 37090
(615) 889-8900